Wellnomics WorkPace 4.2 Release Notes

►Product Release Overview

Product:	Wellnomics WorkPace
Release Version:	4.2.3.4
Date of Release:	5th April 2012
Support Information:	For more information or support, please visit our website www.wellnomics.com or email us at support@wellnomics.com.

►Introduction

This document contains the release notes for Wellnomics WorkPace version 4.2. The following sections describe the release in detail and provide late-breaking or other information that supplements the main document.

► New in Version 4.2

WorkPace Version 4.2 contains the following new or improved features:-

- **Ergonomics and keyboard shortcut tips**

    - New keyboard shortcut tips. Cycles through a list of 45 of the most useful keyboard shortcuts for Windows users.

    - List of ergonomics tips has been expanded to 42 different tips

    - Tips (both ergonomics & keyboard shortcuts) are now also displayed in Micropause window (display of tips in Micropause can be disabled if wished so they only display on Rest Break)

    - All tips, including both the ergonomics and keyboard shortcuts, can now be fully customized by the customer. Customer can edit, delete or add new tips centrally and they will be automatically updated for all users (if using central network folder).

- **Remote Desktop Support**

    WorkPace will now automatically suspend when running through a Remote Desktop connection. This means that in the situation where WorkPace is installed and running on both the local computer and a remote computer, WorkPace will not (i) double record computer use, or (ii) provide breaks at the same time on both the local and remote computer. Instead, if WorkPace detects it is now running in a remote mode, it will automatically suspend for the duration of the remote access.

- **Simple Presets**

  New simple settings presets added to Setup Wizard. Designed to provide more options for users to choose settings with low disruption e.g. there is a "Monitor Only" option.

- **New "bouncing icon" Alert Style**

  New alert style with 'bouncing icon' to gain user attention, instead of the grey/orange/red flashing alert border. Older flashing border alert style is still available and supported and user can choose which option they prefer through Preferences > Options menu.

- **Arabic**

  WorkPace now fully supports Arabic as a user interface language

- **Updated Dutch help & user's guide**

  Context sensitive help and User Guide are now available in Dutch as well as English. Dutch User Guide was not available in 4.0.

- **"Connect Now" function now available from WorkPace icon in the Windows TrayIcon area**

  A new function is available when you right-click on the WorkPace icon, that will (if configured) connect to the Wellnomics Risk Management server to receive updates to the users settings.

Enhanced Support for Wellnomics Risk Management

The following features provide enhancements to customers who are using WorkPace with Wellnomics Risk Management

- **Link to online Risk Profile**:

  View Risk Profile icon & link added to WorkPace Status Panel. This allows users to easily view their current risk profile (in Wellnomics Risk Management) with a single click.

- **Ability to configure pre-defined domain name**

  Support for setting a predefined domain-name. This is of interest for organizations who do not use standard Windows domain name management. For example, is using a Novell network. Domain name can be hardwired so communication with Wellnomics Risk Management server works successfully.

Fixes & minor enhancements

- Improved support for Large Fonts mode in Windows
- Removed User Information questionnaire from Setup Wizard. This has been superseded by use of Wellnomics Risk Management HR import.
- Improved support for 'call center' mode where WorkPace break alerts will remain on screen until user is ready to voluntarily take break (e.g. by pressing a "Take Break now" button.
- Fixed lock-up error that could occur when clicking close [x] button on Restbreak Postpone.

- Changed Dutch Arbo break message and behaviour. Now supports just 10min every 2 hours to match updated Dutch Arbo regulations.

- Provides reminder to users completing Setup Wizard that the can adjust the settings provided by the Wizard using the Settings Menu options (which they may not be aware of).

- Default Sound Theme has now been changed to using sound files rather than 'Internal speaker'. Internal speakers are no longer fully supported on most computers these days.

► Known Issues

- Names of new Simple Presets are only translated into English & Dutch in this release. If other languages are selected the preset names will appear in English.

- New keyboard shortcut tips and expanded ergonomics tips only available in English & Dutch currently. If other languages are chosen, WorkPace will revert to using the old shorter list of ergonomics only tips. Note that it is still possible for customers to add additional tips in other languages if they wish. By default WorkPace is not bundled with full translations of these additional tips as yet.

Important Note Regarding Wellnomics WorkPace Maintenance Agreements and Registration Expiry

You must have a valid Wellnomics maintenance agreement to be able to install this update.

If after installation, Wellnomics WorkPace prompts that your registration has expired, please contact your supplier for a valid Wellnomics WorkPace Registration Key. If your supplier cannot provide you with a valid Registration Key, this may indicate that they are not an authorized Wellnomics WorkPace support agent. Only authorized Wellnomics WorkPace Resellers are able to renew Wellnomics WorkPace Maintenance Contracts.

Please note that it is illegal to use Trial Expiry codes or "Temporary Year Keys" (Tijdelijke jaarsleutel) to continue using Wellnomics WorkPace without a valid Registration Key. Trial Expiry codes or Temporary keys are solely for the purpose of running short term trials, and do not constitute a valid license for Wellnomics WorkPace.

►Installing and Upgrading

Installation
For a new installation on a stand-alone PC, double-click on the product installer executable to launch the installation application. Further instructions are given during the installation process. Please ensure that you select the 'Local' installation option when prompted.

For a new installation within a corporate networked environment, please see the IT Administrator's Guide for full details.

Upgrade
Any previous versions of Wellnomics WorkPace must be uninstalled/removed before installing Wellnomics WorkPace 4.2.

Configuration options and registration details from previously installed versions of Wellnomics WorkPace will not be detected. These must either be entered manually during installation or built into and Auto Installer. Please see the Wellnomics WorkPace IT Administration Guide for more details.

Due to a major rewrite of core components and features, any individual custom Wellnomics WorkPace settings (made by an end user) in previously installed versions of Wellnomics WorkPace will not be

retained in the upgraded Wellnomics WorkPace 4.2 User Data file. However, Wellnomics WorkPace 4.2 does automatically detect, upgrade, and retain historical statistics from existing Wellnomics WorkPace 3.x - 4.0 User Data files.

Because of the loss of individual custom settings, users will be prompted to complete the Setup Wizard at start-up to establish their new settings in Wellnomics WorkPace 4.2. Alternatively, the Wellnomics Risk Management server can be configured to give these new Wellnomics WorkPace 4.2 users the Wellnomics WorkPace defaults (no Setup Wizard prompt). Please see the Wellnomics WorkPace IT Administration Guide for more details.

Manifest
This release consists of the following items:
- Release notes (this file)
  Product installer executable

- IT Administrator Guide

- User Guide

Minimum System Requirements
- PC with 1 gigahertz or higher processor 32-bit or 64-bit processor
- 128 megabytes (MB) of RAM
- 110 megabytes (MB) of available hard disk space
- 800 x 600 or higher-resolution video adapter and monitor (1024 x 768 for Risk Management)
- Windows 7 (32/64 bit), Windows Vista (32/64 bit), Windows XP (32/64 bit)

Actual system requirements may vary based on individual PC configurations, taking into account resources used by other applications that may already be installed. Additional hard disk space may be required if you are installing WorkPace over a network.